





Project Acronym: DEAS

Project number: ASP769

D.T2.3.3

Report on study visits and bench-learning actions

WP n°: **T2**

Task n°: **T2.3**

Author(s): Susanne Urschler (SFG)

Robert Stubenrauch (Business Upper Austria)

Contributors: Sigrid Merth, Jasmin Aufreiter

Type: <R = Report, Document>

Dissemination level: PU

Revision: FINAL

Due Date: **25.06.2021**

Date of submission: **30.06.2021**

Executive Summary

To raise knowledge and ability to exploit OD/LOD by Alpine Space public and private actors the SFG and Business Upper Austria organized a joint study visit on environment. This joint approach of Styria and Upper Austria was published under the event title: **DEAS OPEN DATA DAYS**. The DEAS OPEN DATA DAYS took place from the 15th to the 16th of June 2021 and the Study Visit was carried out in the morning of the 15th of June 2021. The content of the Study Visit included three good practices, one from the open data Ecosystem, one from the service providers and finally OD/LOD business models. We were very pleased to welcome Mr. Ebner from the Austrian Ministry of Digitalization and Economy, Mr. Mörth, OGD Representative of the Land of Styria and Mr. Ginthör from the Competence Center Know Center. Additionally two best practice business models from Styria and Business Upper Austria were presented and the content reflected every area of the quadruple helix approach. The online study visit was carried out in German and translated into English to widen the target group of our OD/LOD event. Consequently, 69 interested Austrian SME and start-ups joint the DEAS OPEN DATA DAYS along with our DEAS partners, members of the local and transitional working group, as well as public participants.



Contents

1.	Purpose of this report	4
2.	Short description of the activity	
3.	Methodology applied to organize the activity	
4.	Communication activities carried out	7
5.	Lesson Learnt	. 14
6.	Evaluation of the event	. 15
7.	Annexes:	. 16

1. Purpose of this report

The main objective of this report is to clearly focus on the main benefits for Austrian SMEs and stakeholders on our OD/LOD DEAS study visit on environment as well as to document and evaluate the lessons learned for our partnership. The study visit carried out by Styria and Business Upper Austria was the first part of the DEAS OPEN DATA DAYS and was held virtually. Due the COVID-19 pandemic, it was unfortunately not possible to have such a big event in presence. Therefore, a clear and transparent documentation is necessary and key to a further successful implementation of the DEAS project and the pilot actions.

2. Short description of the activity

The online study visit was carried out via Zoom Meeting and the participants were invited to join online. All participants had the possibility to contribute actively and were able to follow the meeting in German as well as in English. Due to that fact, our target group was much bigger and even more SME had the possibility to learn more about OD/LOD in the Alpine Space region. The content of the morning was reflecting every area of the quadruple helix approach, precisely the open data ecosystem, service providers as well as successful OD/LOD business models.



The DEAS OPEN DATA DAYS were promoted all over Austria, but mainly in the two partner areas Styria and Upper Austria. Our target groups were invited to learn more about OD/LOD at our online event. In addition to the DEAS project partners and members of the local and transnational working group, Austrian companies and Start-ups were invited as well as intermediaries. Over four hours, all participants got an extremely accurate overview in different OD/LOD areas addressed. Not only the Austrian Ministry of Digitalization and Economy as well as the OD representative of Styria presented future perspectives on OD/LOD, fascinating research and business model were shown to our participants, too. Additionally, an overview of future OD/LOD applications and services were indicated. The Study Visit was moderated by the SFG and opened by both CEOs of the organizing partners, SFG and Business Upper Austria.

3. Methodology applied to organize the activity

The content of the Study Visit included three good practices, one from the open data ecosystem, one from service providers and finally OD/LOD business models. We were very pleased to welcome Mr. Ebner, from the Austrian Ministry of Digitalization and Economy, Mr. Mörth, OGD Representative of the Land of Styria and Mr. Ginthör from the Competence Center Know Center. The Know Center is a leading European Research Center for data-driven business and artificial intelligence.

Mr. Ebner from the Austrian Ministry of Digitalization and Economy is the head of Digitalization and E-Government in Austria and presented the data strategy of Austria. Furthermore, he introduced the data action plan and a future data hub, which should be established in Austria. He is definitely one of the most influential and profoundest expert on OD/LOD. On regional level, Mr. Mörth know the needs and wishes of OD/LOD users, especially when it comes to governmental data, data quality and exploitation. The Know Center is Europe's leading competence center on Big Data and established a European big data hub as well. Moreover, the Know Center supported and produced some data based spin-offs and does high-innovative research in close cooperation with SME and Start-ups.

Additionally, two best practice business models from Styria and Business Upper Austria were presented. The content reflected every area of the DEAS quadruple helix approach. The two CEOs are very active members of our DEAS local working group and support the two topics, which will be discussed in the workshops. Johannes Strassmayr is an expert on data use and founder of a European water levels app FloodAlert (pegelalarm). Mr. Pfeiffer carried out global warning systems for the European Commission and is CEO of ikoone Data & GeoScience Lab.

4. Communication activities carried out

As mentioned before, the Study Visit was one part of the DEAS OPEN DATA DAYS and these two days on OD/LOD were promoted by the two partners responsible for the study visit. In Styria and Business Upper Austria personal invitations, newsletters and social media advertising were carried out to reach the target group. The agenda was created via Adobe Illustrator and publication material like social media postings and footers were provided. Additionally all speakers received a branded DEAS OPEN DATA DAYS background to use via Zoom Meeting. Moreover, all DEAS partners and local working group as well as transnational working group members were invited to join the online event on OD/LOD.



DEAS posting for social media in 1200 x 630 Pixel



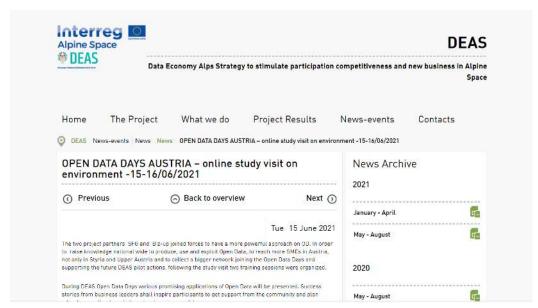








DEAS Footer

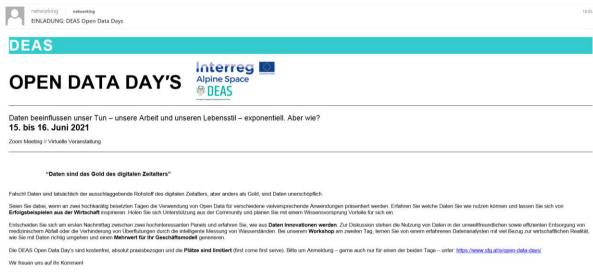


Promotion on the Alpine Space Website: https://www.alpine-space.eu/project-news-details/en/9546

The following activities were carried out by the SFG:



Promoting the DEAS OPEN DATA DAYS via https://www.sfg.at/e/open-data-days/ including registration management



Personalized invitation to 3.100 Styrian companies



First Facebook Posting on 28^{th} of May 2021



Second Facebook Posting on 7th of June 2021



LinkedIn Posting on the 7th of June 2021



Newsletter promotion "Neues aus der SFG" to 3.000 Styrian companies

The following activities were carried out by Business Upper Austria:



ITC-Newsletter to 1.201 recipients on the 12^{th} of May 2021



LinkedIn on the 26th of May 2021



ITC-Special-Newsletter to 1.190 recipients on the 27^{th} of May 2021



Promotion on the ITC Website https://www.itcluster.at/ from the $27^{\rm th}$ of May to the $16^{\rm th}$ of June 2021



BIZ-up Newsletter on the 2^{nd} of June 2021 to 4.825 recipients



LinkedIn Posting on the 2^{nd} of June 2021



LinkedIn Posting on the 8th of June 2021



ICT Newsletter on the 9th of June 2021 to 1.189 recipients



LinkedIn Posting on the 14th of June 2021

After our successful DEAS OPEN DATA DAYS, a lot of follow up and dissemination activities are planned. Press releases and articles in our local, regional media and newsletters are planned. Additionally, features in our social media channels will be carried out soon so reach our DEAS target group again.

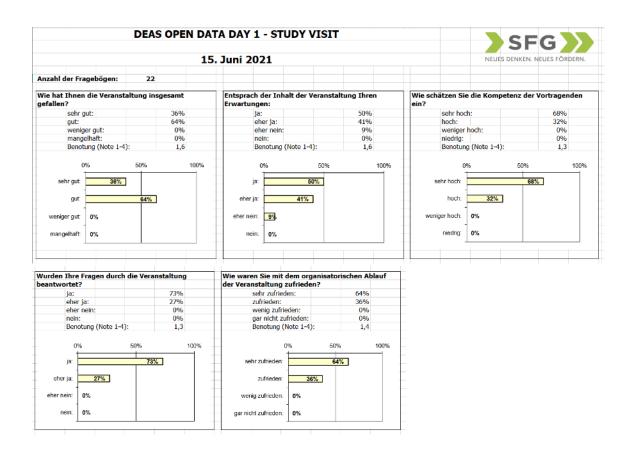
5. Lesson Learnt

The outcome and the feedback – followed under point 6.: evaluation of the event – was very good. Even for an online event the networking activities and the interaction between the participants were great. Moreover, all speakers were rated really high in competence and knowledge. All partners from the Alpine Space area got a great OD/LOD overview of the activities, challenges and players in Austria. Our SME and Start-ups got ideas and inspiration on where to start to use OD/LOD and our intermediaries saw a lot of innovative ideas from our regions.

One big learning was that it is not that easy to organize an online event in the beginning of the post-corona period. Unfortunately, it was not possible to do a physical event due to regulations in Austria. What we definitely noticed that online events have reached their peak. Participants are looking so much forward to doing physical events and meeting "real" people. That it is why it was quite hard for us to motive people to join and stay at our two days event. The topic and the speakers seemed to be very appealing, due to 75 registrations to the DEAS OPEN DATA DAYS. Additionally, it is quite hard for participants to follow and stay focused for a whole day or more at an online event. This might be the same for physical events, but of course, you have much more possibilities for interaction. Another learning is not to focus only on the quantity of participants but also on the quality. In this special field of OD/LOD it is sometime more important to have the right people joining the event, instead of a high number of participants.

6. Evaluation of the event

After the final presentation of Mr. Pfeiffer and shortly before the lunch break, all participants were asked to do the evaluation survey online via Zoom Meeting. 22 questionnaires were collected with the following results:



How did you like the event overall?

Did the content of the event meet your expectations:

How do you rate the competence of the speakers?

Were your questions answered by the event?

How satisfied were you with the organization of the event?

36% VERY GOOD

50% YES

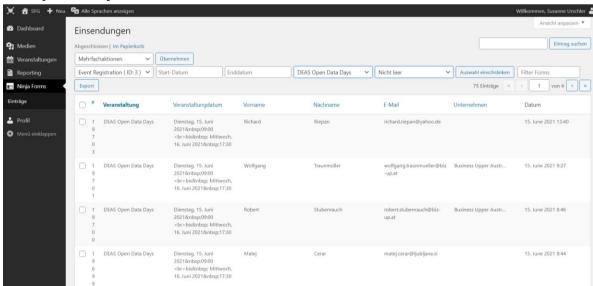
68% VERY HIGH

73% YES

7. Annexes:

Agenda: attached

List of Participants: attached



Registrations to the DEAS OPEN DATA DAYS: 75 registrations

Photos: Screenshots



Moderation SFG



Opening: CEO Christoph Ludwig, SFG

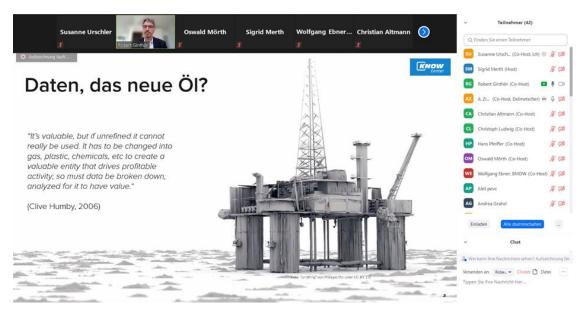


Wolfgang Ebner, Austrian Ministry of Digitalization and Economy

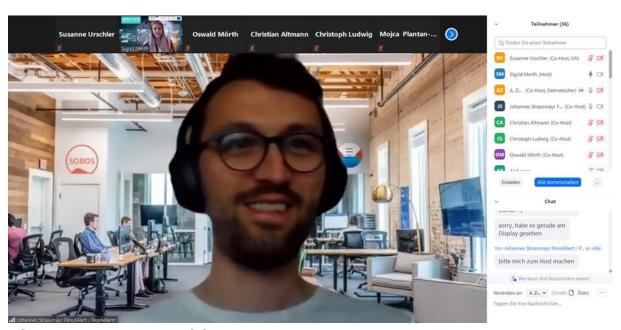




Oswald Mörth, OD Land of Styria



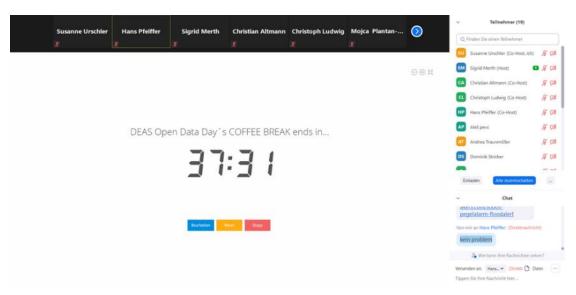
Robert Ginthör, Know Center



Johannes Strassmayr, pegelalarm.at



Hans Pfeiffer, ikoone Data & GeoScience Lab



Countdown to training actions

Communication means produced: attached

Contents/Presentations: attached

Others