User manual
Project websites
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1 Introduction

Welcome on board!

We are happy to provide you with your new project page and this manual to describe how to include & adapt the provided information.
2 Access

To access your personal project dashboard via the main website, please click “Intranet”, located at the top menu bar and use the appearing login-form.

Access the user interface via the Intranet button in the top menu.
Please use the login form to access your dashboard.

You have received your login-information via e-mail.
In your personal user dashboard, you will see the overview of your project.

The edit-button to the right allows you to see all date, take care of changes and upload all information you want.

Once the work is finished, please always log-out of the dashboard, to ensure no one else is having access and can change your project page. Use this logout-button.
3 General information

Let’s start with general information on how to use the interface.

Access the preview of the live version of your project page via the direct link or via the button “open project preview”.

Your project page is ALWAYS accessible online via direct link. If you share this link with someone, they will be able to access the page at any time.

If you are finished filling your page with all necessary data, please untick the box “Don’t show project”. This will make your project visible within the Interreg Alpine Space Project library. Everyone visiting the library will be able to search for your project & visit your project page.

Once you are finished working on the data, please click “save project” to make these changes visible on the frontend.

If you work in different tabs, please make sure you save every time before switching tabs.
Please use the tabs on the top to navigate through the different parts of your project page.

Fields with green background, marked with the “Jems” Logo CANNOT be edited. These fields are transferred automatically from Jems. If changes need to be made in any of these fields, please use Jems and/or contact your Alpine Space contact point.

Fields with white background can be filled with your information. Do not forget to save your changes every time you change tabs ☺️
4 General rules

- Fields marked with JEMS cannot be adapted via the interface. This information is provided via JEMS directly. If you need any changes regarding this data, please contact the project officer in charge of your project at the Joint Secretariat.

- Please do not copy text directly from another website and/or software like word, pages, etc. This might lead to transferring unwanted formats and weird looks in the frontend. You should either copy your text in a text editor to remove formatting (such as Notepad++) and then copy it in the field or copy your text directly in the “Text” tab, above the field and then make your formatting changes in the “Visual” tab.
5 Detailed page information

5.1 Basic information

We will start with adapting the information provided on your front page.

Space for your elevator pitch. This field will be pre-filled when you start working on it.

Space for the long description of your project. You can use this field to provide more detailed information, but please limit it to around 500 words.
5.2 Factsheet

Please fill in keywords to make sure your project can be found easily via the project search. The keywords to choose from are pre-defined, please choose the ones that are describing your project best.

Please choose the target groups that apply to your project. You can choose more than one by pressing strg/control.
Your keywords will be displayed here.
5.3 Partners

The pins on the map will most likely be generated automatically. If you are not satisfied with the display location, please use the “search pin” field, start typing the address and choose from the displayed addresses.
Your partners will be displayed as pins on the map.
5.4 Media

Possibility to upload your Project Logo.
To upload your logo, click on “Add Media” and follow the instructions (below).

Possibility to upload the Title picture. Please use a picture in the format 16:9, WITHOUT text on it and make sure the most important elements are rather in the middle of the picture. The picture will be adjusted to the screen size of the viewer, and it is always aligned in the middle.
To upload your picture, click on “Add Media” and follow the instructions (below).
You have the possibility to use drag & drop to include your pictures, or use the button “select files” to browse pictures using your file structure.

Please wait until your pictures/files have been uploaded once the upload is finished, you will see a preview-picture.
Once the upload is finished, please select the picture/file via clicking on the preview-picture. The selected pictures/files are marked with the blue border and the blue tickbox on the right corner. You can unselect by clicking on this tickbox.

To include the selected picture on your page, please click the “select” button.

Once pictures are uploaded and chosen, a preview of them is shown. To change the picture, please delete it and upload a new one. You can do so by hovering over the picture and clicking the “X” in the right corner.
Your title picture will be displayed on the top of the page.

Your logo will be displayed on the top of the page.
5.5 Footer

If you are using social media platforms to promote your project, you have the possibility to share the links with your visitors. Please include the URLs here, make sure these are provided in the right format with https:// up front.

You have the possibility to upload a privacy policy statement. Please make sure it is a pdf-file.

Your social media platforms will be displayed in the footer.
5.6 Pilots

- Give your pilot a title.
- Write a meaningful description for your pilot, if possible stay within 500 words.
- Upload a related file to your pilot. If you want to include more than one file, please generate a zip-file to upload.
- If needed, you have the possibility to link a video to your pilot. Please make sure you use the short YouTube-link following the logic https://youtu.be/...
- Please link a location to your output. Start typing the address and choose from the provided preview-addresses.
- If you want to add more pilots, please click on “add more” and follow the above-described procedure.
Your pilots will be displayed in the pilot section.
5.7 Outputs

The main output information (title & description) will be transferred from JEMS. Once the outputs have been created in JEMS and have been transferred, you are able to include the additional information like short description, keywords, downloads, etc.

Filling the fields is only possible once the outputs information has been transferred from JEMS!

Will be transferred automatically from JEMS.

Write a meaningful short description for your output, if possible stay within 300 characters.

Will be transferred automatically from JEMS.

Please fill in keywords to make sure your outputs can be found easily via the output search.

The keywords to choose from are pre-defined, please choose the ones that are describing your project the best. Start typing and choose from the provided list.

All outputs are marked as “in development” when they are transferred from JEMS. Once your output is finished and published, please untick this box.
Please choose if your output is a download or should link to a website.

Upload a related file to your output. If you want to include more than one file, please generate a zip-file to upload.

Upload a related picture to your output. Could be a screenshot of your document.

Set a date of your publication.
5.8 Resources

The frontend tab Resources includes the possibility to upload documents for download, pictures and videos. This is reflected in the backend-tabs: Download, Gallery and Video.

Give your download a SHORT title.

Write a meaningful but rather SHORT description to describe your download.

Upload a related file to your download. If you want to include more than one file, please generate a zip-file to upload.

If you want to add more downloads, please click on “add more” and follow the above-described procedure.
ALWAYS include copyright information with your pictures (and only upload pictures you are allowed to use 😊)

Upload the picture.

Give your picture a SHORT title.

If you want to add more pictures, please click on “add more” and follow the above-described procedure.
To display videos, include the YouTube video URL in this field. Please make sure you use the short YouTube-link following the logic https://youtu.be/...

If you want to add more videos, please click on “add more” and follow the above-described procedure.
Your videos will be displayed here.

Your pictures will be displayed here.

Your downloads will be displayed here.
5.9 News articles

The system provides you with the possibility to share news, recent updates etc. with your audience. These news articles will be displayed on your project page and on a dedicated section on the main website. You can add news articles through the “Post” tab.

We suggest to provide your audience with regular updates to keep the page interesting, and improve the visibility in search engine results.

Please fill in keywords to make sure your news article can be found easily via the search function on the page. The keywords to choose from are pre-defined, please choose the ones which are describing your content best.

Create a SHORT title for your news article.

Write a SHORT abstract about the content of your news article.

Here is the space to write a meaningful news article. Try to write between 300 - 600 words to keep the viewer interested and provide enough information.

If you want to add pictures to your article, use the upload function.

If you want to add more news, please click on “add more” and follow the above-described procedure.
5.10 Events

Use the Calendar section to include times & date(s).
Tick the “no time properties” box, if it is an all-day event without specific start and end time.

Create a SHORT title for your event.

Choose if your event will be virtual, physical or hybrid.

Name the organizer (just the name for now).

Write a SHORT description, which will be displayed in the event overview. Keep it to max. 100 characters.

Write a detailed description, which will be displayed in the event directly. Include all necessary info, but keep it as short as possible.

Please fill in **keywords** to make sure your event can be found easily via the search function on the page.
The keywords to choose from are pre-defined, please choose the ones which are describing your content best.
Upload a title picture for your event. It will displayed in the overview and in the event. Please use a picture in the format 4:3, WITHOUT text on it and make sure the most important elements are rather in the middle of the picture. The picture will be adjusted to the screen size of the viewer, the picture is always aligned in the middle.

Set the location of your venue (IF physical meeting) on the map. Start typing the address and choose from the provided preview possibilities.

Use the Venue section to include all information about the venue. Use this section mainly IF you are arranging a physical meeting. Fill in as much information as possible.
Use the Contacts section to include all information about the contact person. Fill in as much information as possible.

Do you have an online-form with which users can register for your event? Please include it here.
5.11 ADD-Ons

More to say about your project or information that does not fit elsewhere? Use the add-on section!

Create a SHORT title for your information.

Explain your content in detail. We recommend to stay within 500 words.

If you want to add more add-ons, please click on “add more” and follow the above-described procedure.
Your add-ons will be displayed within the tab “more”.

This is my first add-on

This is my second add-on
6  Tips for a good project website

6.1  Homepage: catch your visitor’s attention

Raising the interest of your website visitors starts already from the homepage. Make sure to present clearly the purpose of your website, e.g. by including short and reader-friendly descriptions of your project. Select a telling title picture to illustrate your project topic. If relevant, keep the news and events widgets up-to-date with the latest activities of your project.

6.2  Outcomes: promote your results

All your project outputs should be available on your project website. You should publish them under a clear and self-explanatory title, so that visitors unfamiliar with the project and/or the Interreg Alpine Space programme can understand what it is about. In addition, you should include a reader-friendly description of the document (output, deliverable, video etc.) to encourage your visitors to consult it. Limit your use of project management terms and acronyms: your website is first an important communication tool to reach your target groups.

Outputs uploaded here are displayed automatically in the programme project and output library for more visibility.

6.3  Pilots: promote your local activities (optional)

If your project has pilot activities, you can describe each pilot site in this optional tab. Besides a short text about their specific activities, you can add related documents, pictures, videos etc. We advise you to use this tab only if it is relevant, i.e. if you have pilot activities and enough to say about them.

6.4  Resources: share further documents and visuals

You can upload here any documents, deliverables or other promotion material that are not part of the project outputs. Three sections are available depending on the nature of the items to share: documents (for deliverables or other documents in Word, Excel, PDF formats or a zip), pictures or videos.
6.5 More: a free space to tailor to your project needs (optional)

There is more you would like to share, that does not fit in any other tab of the project website? You can use this free space to describe your project activities or present your results. You can add texts, pictures, links etc. We advise to keep this tab light and most importantly, structured to make it reader-friendly and useful to your website visitors.

6.6 News & Events: your project makes the headlines

Write short and informative articles about your latest achievements or promote your project upcoming activities. You can share the link on social media or in a newsletter to encourage more people to visit your project website. If you use it, make sure to keep this tab up-to-date to show that your project is active.

6.7 Further useful tips

✓ Keep your website up-to-date and feed it regularly with new contents.
✓ Keep it simple. Too much information is confusing for the reader.
✓ Be personal. Use photographs of people and testimonials from target groups to build trust.
✓ Link your website to your social media accounts to encourage your audience to follow your activities.