

D1.4.1 – TIGER Expert Pool

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| Name of the project: | FosTering ehealth and social Innovations as Game-changers in sEnior and Remote care |
| Acronym: | TIGER |
| Proposal number: | ASP0500472 |
| Project Duration and start date: | 36 months, 1.9.2024 |
| Contact: | Christina Rupp |
| Email: | Christina.rupp@ic-steiermark.at |
| Website: | https://tigerpath.eu/ |
| Deliverable number : | D1.4.1 |
| Title of deliverable : | Expert Pool |
| Objective of deliverable : | The document outlines the key steps and processes involved in establishing the TIGER expert pool. It also provides an overview of the supporting documents and the final list of experts involved. |
| Date of submission : | Scheduled for 29.8.2025 |
| Responsible partner: | Internationalisation Centre of Styria |



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1. Background

1.1 Preconditions for the TIGER Expert Pool

In **D.1.4.1** of the TIGER Application, the TIGER expert pool is described as follows:

Min. 30 experts will be involved in the pool via letters of commitment. They will agree to the rules and methods to be followed within the Systemic Support Model and the integrated service provision.

Furthermore, the application form mentions the experts and their tasks in the following activities:

- Activity 1.3: **design services and standardized entrance gate procedures**
- Activity 1.4: continue dialogue from A 1.3 in **regular online exchange workshops (A2.3)**
- Activity 2.2: **Implementation of innovation support services pilots** with stakeholder engagement
- Activity 2.3: **Peer learning & assessment**: structured process for internal and external experts to mutually learn from each other and adjust service provision if necessary -
D2.3.1: **6 online exchange workshops**

1.2 Approach of the project partners

At the beginning of the project, a “task force expert pool”, was set up, led by ICS. This small group of project partners met online to elaborate the necessary steps for the creation of the expert pool and worked on the necessary documents to formalize the expert involvement.

2. Creation of the Expert Pool

During the task force meetings, the following steps for were defined:

7 Steps for the Creation and Involvement of the Expert Pool:

a. Provision of Call documents – by ICS



b. Launching of Call for Experts – each PP in direct contacts + website, newsletter etc.



Applications are sent to ICS

c. Collection of Applications in dedicated folder on MS Teams – by ICS



d. Selection of Experts (only basic criteria (see call) have to be fulfilled) – done by each PP

Expert Pool on MS Teams: 1 folder per PP



**e. Adaption of LoC (Letter of Commitment)
& getting signature of experts – each PP**



f. Sending out invitations to Expert Pool Kick-off Meeting – each PP



g. Expert Pool Kick-off Meeting (online) – organized by ICS

a. Provision of the Call documents:

The following call document was prepared and provided to all partners:

1st CALL FOR EXPERTS

GET INVOLVED & BECOME A “TIGER” EXPERT!

What is it about?

The TIGER PROJECT team is glad to invite independent experts to become part of the **TIGER Expert Pool**. As an expert pool member you will contribute, with your knowledge and expertise, to the development of services that will benefit SMEs working on new solutions for remote and elderly care and assistance. You will be involved in one or more online exchange workshops. For the active contribution to the exchange workshops, a financial compensation is also foreseen.

Who can apply?

TIGER Experts will be selected by the TIGER project team according to the following criteria:

Natural persons (or organisations)
fluently speaking and writing English
with expertise in one (or preferably several) of these fields of expertise (non-exhaustive list)

- health,
- elderly care,
- e-health,
- m-health,
- ICT for health,
- digital transition
- innovation
- support programs and acceleration processes
- entrepreneurship

Experts will typically come from companies, service providers, healthcare providers, insurances, medical professionals, target group organizations etc.

Level of involvement

All appointed experts will be asked to sign a letter of commitment specifying their involvement and compensation. Their primary role will consist of participating in an online Expert Pool Kick-off Meeting and online exchange workshops, where TIGER services will be co-designed, tested, and validated.

Application Deadline: 03 March, 2025.

Selected experts will be informed end of March 2025 the latest.

Apply now & submit your CV to kh@ic-steiermark.at



Expert Application:

In order to apply, potential experts had to submit a CV and a letter of commitment.

Letter of commitment:

In the letter of commitment, the experts signed to agree to the conditions set out for becoming a TIGER expert pool member.

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**TIGER Expert Pool:
LETTER OF COMMITMENT**

[Full Name]
[Address]
[Email]
[Phone]

Date

To: TIGER Project Team
Internationalisierungszentrum Steiermark GmbH
8010 Graz, Austria

Subject: Commitment to [join](#) the TIGER Expert Pool

Dear TIGER Project Partner,

I, [Name/Organization], hereby formally commit to becoming a part of the **TIGER Expert Pool** as an independent external expert. I will contribute my knowledge and expertise to the development of **TIGER services** that aim to deliver new and innovative **solutions for remote and elderly care and assistance**. To this end, I will participate in an **EXPERT Pool kick-off meeting** and, if needed and if my schedule allows, in **one or more online exchange workshops organized as part of the TIGER project**.

Financial compensation:

For my active participation, I will receive € 400 (incl. tax) per online exchange workshop. Active participation includes

- Reading the **workshop outline** as a preparation
- Taking part in a **2- (max. 3) hour workshop**
- Filling out a **short questionnaire** after the workshop, summarizing my most important findings

The financial compensation I am entitled to stays the same even if minor changes in the preconditions occur.

Due to the financial compensation, there is no entitlement to further claims regarding intellectual property. The terms and conditions of ICS apply.

I do not want to receive financial compensation.

[Full Name] _____

Signature _____

b. Launching of Call for Experts:

The project partners agreed to publish the call for experts on multiple channels:

- On all partner websites
- Through the partner networks (EEN, Euroclusters etc.)
- On LinkedIn
- In newsletters
- Via direct mailings etc.

Newsletter Text:

The following newsletter text was proposed by ICS:

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TIGER – Call for Experts

Join us as an e-health and innovation expert!

As part of the TIGER project, we are developing tailor-made services for SMEs to help them drive innovation in remote and elderly care. But how can we best support these companies?

To design new innovation services, we are looking for experts to accompany us throughout the development process. Do you have expertise in any of the following areas and would like to actively shape our services (with appropriate compensation)? Then we look forward to your application!

- ✓ **e-Health, m-Health & Elderly Care**
- ✓ **Digital Health Solutions & Digital Transformation**
- ✓ **Innovation & Entrepreneurship**
- ✓ **Funding Programs & Acceleration Processes**

 **Find detailed information about the call here!**

c. Collection of Applications:

All applications were collected in the TIGER sharepoint. The target for the expert pool, based on the application form, was to reach **30 active experts**. However, the task force decided to aim for a higher number to account for time and topical constraints, as well as potential dropouts.

Each project partner was therefore asked to contribute **at least 5 active experts** to the expert pool and to take care of each step of these experts – from application to invoice.

d. Selection of Experts:

The selection of suitable experts was assigned to the project partners, who were asked to give special attention to English language proficiency and relevant experiences in the specific fields to be tackled in the exchange workshops.

e. Letters of Commitment (LoCs):

The experts who had not sent their letters of commitment together with their CV had to be reminded to do so and all LoCs were collected in the TIGER sharepoint.

f. Invitations to Expert Kick-off Meeting:

The invitations to the kick-off meeting were sent out to all selected experts in the expert pool, containing the following agenda :

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KICK-OFF for EXPERTS

Date: 27.03.2025 | 4:00-5:30 p.m.
online

AGENDA


Thursday, 27.03.2025

| | |
|-----------|---|
| 4:00 p.m. | "TIGER" – What is it about? Project Goals and Ecosystem Christina Rupp , ICS Internationalisation Center of Styria |
| 4:10 p.m. | The TIGER Expert Pool – Who are we looking for? Karin Hölbling , ICS Internationalisation Center of Styria |
| 4:20 p.m. | Online Exchange Workshops – Overview Workshops for Service Development & Systemic Support Model Michael Pichler, Margherita Bruni , Human.technology Styria GmbH |
| 4:35 p.m. | Peer Review Workshops Monika Cvetkov , Technology Park Ljubljana |
| 4:40 p.m. | Expert Tasks, Letter of Commitment How to get involved in an Online Exchange Workshop Questionnaire & Payment Karin Hölbling , ICS Internationalisation Center of Styria |
| 5:00 p.m. | Q & A |



g. Expert Pool Kick-off Meeting:

At the kick-off meeting, experts were introduced to the TIGER project and its objectives, along with details about their potential roles, responsibilities, and remuneration. Through an online survey, they were able to indicate the workshop topics / the TIGER services to which they felt best positioned to contribute.


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Alpine Space

Your Feedback


TIGER Online Exchange Workshops - My Topics of Interest

1. Which of the following topics would you feel comfortable providing feedback on? *

- TIGER Systemic Support Model
- Hackathon
- Expert Assessment
- Product Validation in Target Environment
- Market Entry Accelerator - Business Canvas



Helps us to invite the most suitable experts....



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The experts' responsibilities were defined as follows:

- Participation in the Kick-off Meeting
- Participation in an online Exchange Workshop
- Filling out and submitting a Questionnaire

The foreseen compensation for each Workshop was € 400,-.

3. The Experts

With this **first call, 58 expert applications** were received, out of which 19 from Austria, 5 from Germany, 11 from France, 13 from Italy, 9 from Slovenia and 1 from Spain.

The project partners also decided to allow the nomination of additional experts at a later stage, for example in case they were needed for topics that had not been foreseen in the first call. The late nominees also had to send their CVs and LoCs and watch the recording of the TIGER Expert Kick-off meeting in order to understand the project's goals.

As of 31 August 2025, the TIGER Expert Pool contained the following experts:

Selected Experts

| | | Responsible Project Partner | Expert Name | Email |
|----|----|-----------------------------|---------------|--|
| 1 | AT | GGZ | Abel | abel@balu.care |
| 2 | | GGZ | Fellner | mfellner@know-center.at |
| 3 | | GGZ | Goergen | christian@catalpa.vc |
| 4 | | GGZ | Goldgruber | judith.goldgruber@gmx.at |
| 5 | | GGZ | Haas | anna.haas@oviva.com |
| 6 | | GGZ | Kleinfelchner | eva.kleinfelchner@bluelab.at |
| 7 | | GGZ | Linzer | amadeus.linzer@hotmail.com |
| 8 | | GGZ | Rudolf | kerstin.rudolf@lebensgross.at |
| 9 | | GGZ | Scheer | samuel.scheer@me.com |
| 10 | | GGZ | Weber | b.weber@uni-graz.at |
| 11 | | ICS | Holzmann | Patrick.Holzmann@wu.ac.at |
| 12 | | ICS | Schabreiter | wolfgang.schabreiter@brainplus.at |

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|----|----|------------|----------------|--|
| 13 | | ICS | Traxler | Nicole.Traxler@erstestiftung.org |
| 14 | | ICS | Vogrin | Gregor.Vogrin@syn-group.com |
| 15 | | ICS | Wankmüller | christian.wankmueller@ktn.gv.at |
| 16 | | ICS | Klepits | t.klepits@ideas4you.at |
| 17 | | ICS | Puller | c.lenz@denovo.at |
| 18 | | HTS | Loidl | loidl@solo.at |
| 19 | | HTS | Russegger | silvia.russegger@joanneum.at |
| 20 | | HTS | Oberzaucher | J.Oberzaucher@fh-kaernten.at |
| 21 | DE | IGZ | Trinkwalter | joergtrinkwalter@gmx.de |
| 22 | | IGZ | Schuch | mathias.schuch@stadt.erlangen.de |
| 23 | | IGZ | Steidl | Ralph.steidl@portables-hct.de |
| 24 | | IGZ | Bolleininger | stefan.bolleininger@be-on-quality.com |
| 25 | | IGZ | Sesselmann | s.sesselmann@healthconscience.de |
| 26 | | OTH | Rothgang | e.rothgang@oth-aw.de |
| 27 | | OTH | Spickenreuther | juergen.spickenreuther@by.aok.de |
| 28 | | OTH | Hainke | m.hainke@oth-aw.de |
| 29 | | OTH | Althammer | christoph.althammer@phorusx.de |
| 30 | | OTH | Scheiber | josef.scheiber@biovariance.com |
| 31 | FR | CCI | Caron | p.caron@yunovapharma.com |
| 32 | | CCI | Chereau | philippe.chereau@skema.edu |
| 33 | | CCI | Deponge | edeponge@touline.one |
| 34 | | CCI | Ganneau | romain.ganneau@silvervalley.fr |
| 35 | | CCI | Kouvahe | amele.kouvahe@rumb.fr |
| 36 | | CCI | Renoult | prenoult@me.com |
| 37 | | CCI | Robert | carl.robert39@gmail.com |
| 38 | | CCI | Servais | david.servais@ciusante.org |
| 39 | | CCI | Skhiri | taycir.skhiri@ciusante.org |
| 40 | | Eurobiomed | NAUSSAC | claire.naussac@eurobiomed.org |
| 41 | | Eurobiomed | Le Bouder | emmanuel.leboudier@eurobiomed.org |
| 42 | IT | Polo | Caligiuri | icaligiuri82@gmail.com |
| 43 | | Polo | Fabbri | andrea.fabbri.0675@gmail.com |
| 44 | | Polo | Monachesi | alberto.monachesi@imaginacomunicazione.it |
| 45 | | Polo | Wolf | axel.wolf@gu.se |
| 46 | | Polo | Sbicego | alessandrosbicego@hotmail.com |

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|----|----|--------|--------------------|--|
| 47 | | UniVE | Caradonna | 11mcaradonna@gmail.com |
| 48 | | UnivVE | Costacurta | giorgio.costacurta@gmail.com |
| 49 | | UniVE | De Monte | demonte@vmisystem.it |
| 50 | | UniVE | Scolari | franco.scolari@poloaa.it |
| | | | | |
| 51 | SI | TPLJ | Alenka Rutar Paris | alenka.rutarparis@gmail.com |
| 52 | | TPLJ | Ana Plesko | ana.plesko@simbioza.eu |
| 53 | | TPLJ | Maja Susec | majasusec86@gmail.com |
| 54 | | TPLJ | Natalija Petkovic | Natalija.p.petkovic@gmail.com |
| 55 | | TPLJ | Saso Novak | saso.a.novak@gmail.com |
| 56 | | TPLJ | Tjasa Zajc | tjasa.zajc@gmail.com |
| 57 | | TPLJ | Urska Dolinsek | urska@kinezioklinika.si |
| 58 | | TPLJ | Vesna Niksic | vesmed.konzultacije@gmail.com |
| 59 | | TPLJ | Saso Sukic | info@ataxint.com |
| 60 | | IZRIIS | Mirjana Kregar | mikikregar@gmail.com |

4. Online Exchange Workshops

The Task Force Expert Pool decided on the following process for involving the experts in the online exchange workshops:

Provision of Templates for Workshop Outline and Questionnaire

(targeted, specific questions) – by ICS



Preparation of workshop design, moderation and workshop outline (responsible project partner (PP))



Invitation of relevant experts – each PP



Sending Workshop outline to invited experts – each PP



Keeping track of Expert's participation and Collecting Workshop Questionnaire

– each PP



Payment of Experts – each PP (for experts from their own region!)

As for the workshop topics, the partners agreed on the following:

- **at least 1 workshop shall be organized for each service** – if two services can be tackled by the same experts they might be combined in 1 workshop or two follow-up workshops
- **at least one workshop has to be organized on the systemic support model and the entrance gate procedures**
- **also in WP2 workshops have to be organized for peer learning and assessment** (as defined in the grant agreement)

The maximum number of **participants** per workshop was set to 15, in order to enable fruitful discussions. The duration of each workshop was set to 2 – 3 hours.